



CONSUMER TRENDS 2015

From “Boomers” to “Millennials”

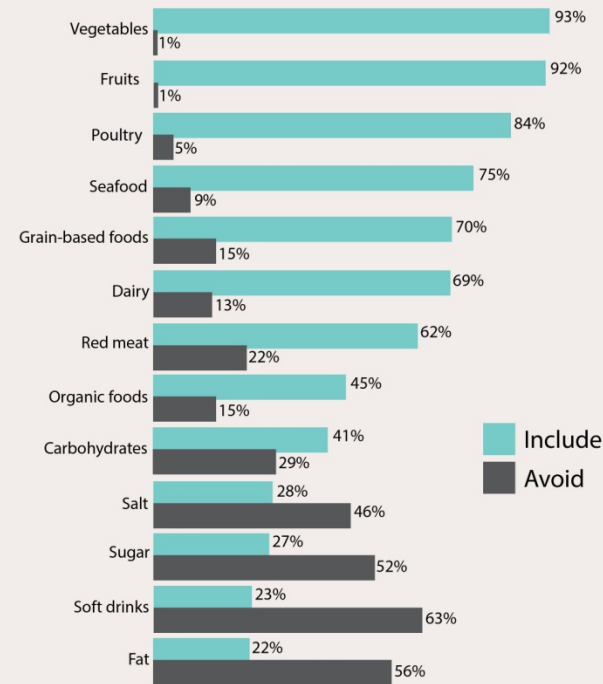


Penn State **Extension**

Changing tastes

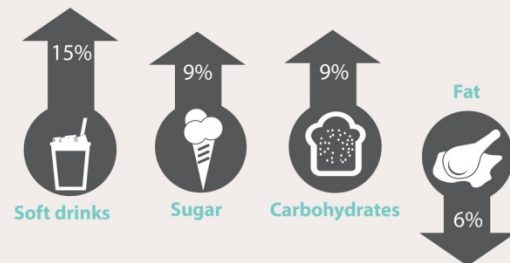
IN AND OUT

Gallup polled consumers on the products and ingredients they actively include or avoid in their diets. The results are based on responses from a random sample of 1,013 adults interviewed in July 2014.



A historical perspective

Since 2002, the percentage of consumers avoiding grains and sugar has grown, while fewer are banning fat.



Source: Gallup | Food Business News, August 2014

Food Business News

WHO BUYS ORGANIC?

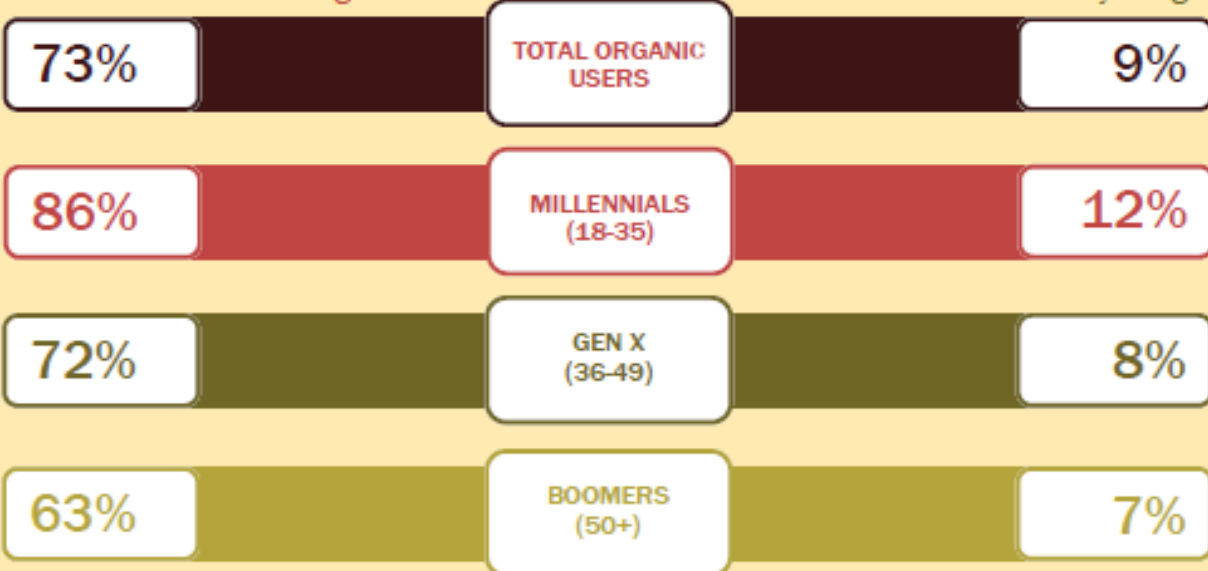
Organic usage is holding steady. The Hartman Group's Organic & Natural 2014 report finds that about three-quarters of U.S. consumers are organic users.



How often have you used organic foods or beverages in the past three months?

at least occasional usage*

daily usage

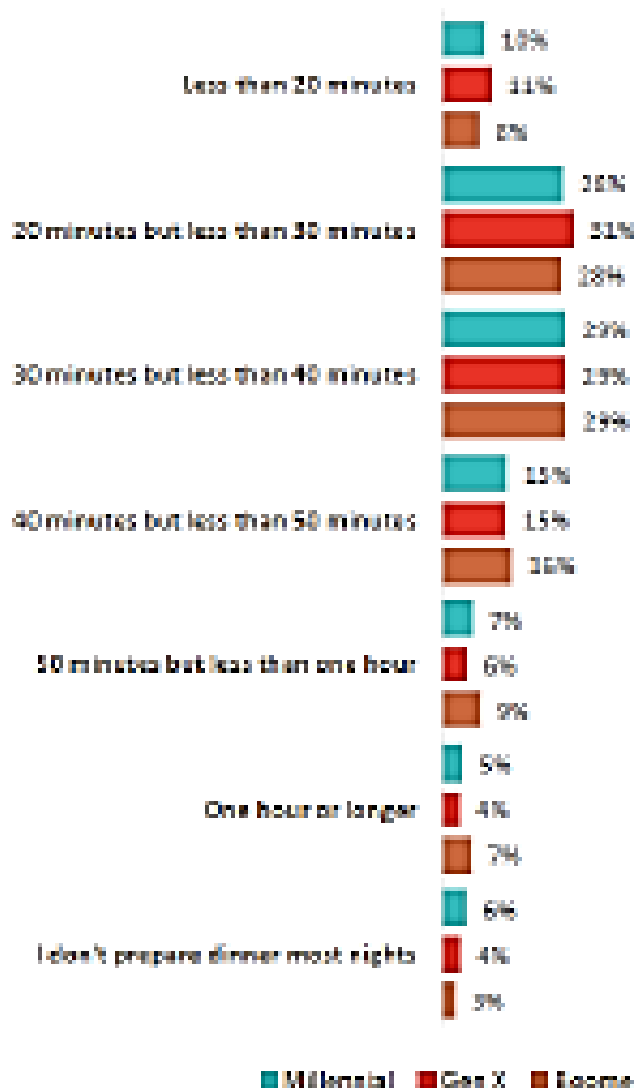


*Includes occasional, monthly, weekly and daily
Source: Organic & Natural 2014 report, The Hartman Group

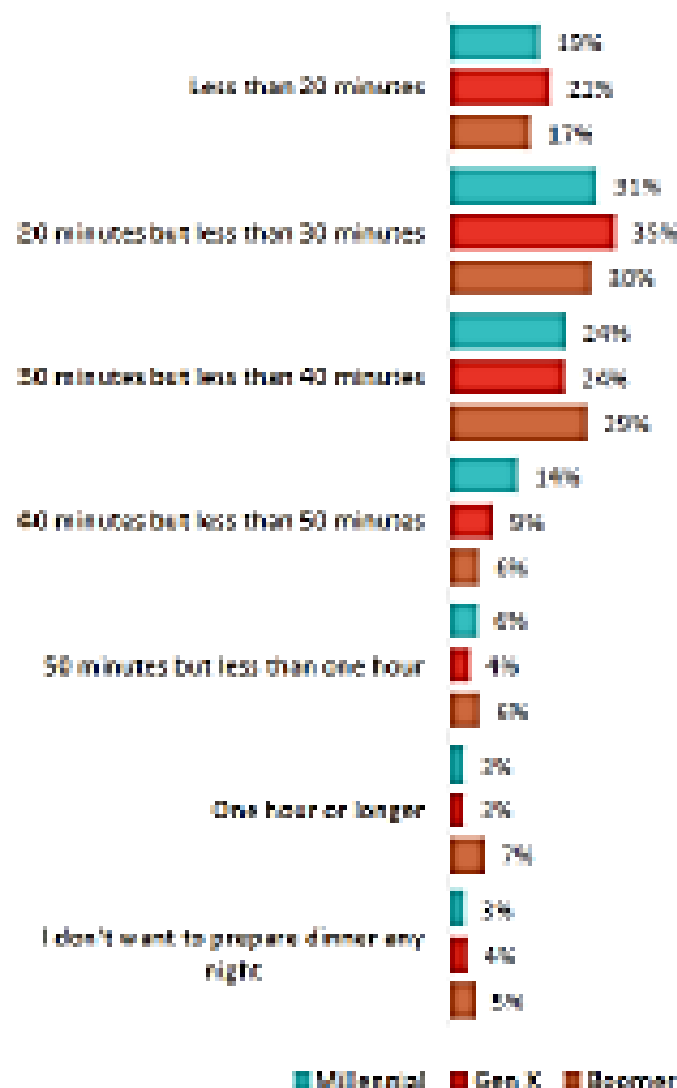
meal preparation

Consumers have adapted the actual time it takes them to prepare a meal to meet their ideal requirements

Length of Time Taken to Prepare Meal



Ideal Length of Time for Meal Preparation



GEN X THE OVERLOOKED GENERATION

43%

of Gen Xers eat out
once a week or more
often*

50%

look for and read
NUTRITION information
when deciding what foods
or beverages to purchase

27%

Would love to
learn how to
cook more

21%

I only know
how to cook a
few things

63%

I really enjoy
cooking

11%

I really don't
like to cook

Sandwiched between Millennials and Baby Boomers, Gen X seems barely a whisper in marketing circles.

How can they be ignored?

After all, they are the generation of Barack and Michelle Obama, Brad Pitt and Angelina Jolie, George Clooney, Sarah Jessica Parker, Jon Bon Jovi, Jennifer Aniston, Michael J. Fox, Tiger Woods and Marissa Mayer and Jeff Bezos.

They grew up with technology: video games, personal computing and the Internet. They flourished and went bust with dot-com.

They no longer can be defined as the "whatever" generation. Gen X has far more influence on the marketplace than we may think. So take notice. Here are a few snippets of their views and behaviors on cooking, eating out and shopping for foods and beverages.

*Source: Outlook on the Millennial Consumer 2014 report. The Hartman Group, Inc. Based on past three months purchase or eating out. www.hartman-group.com

Decline in Fast Food Sales

- Boomers – 18% drop in visits to fast-food restaurants



Source: Brand Keys

Decline in Fast Food Sales

- Boomers – 18% drop in visits to fast-food restaurants
- Millennials – 20% drop



Source: Brand Keys

Decline in Fast Food Sales

- Boomers – 18% drop in visits to fast-food restaurants
- Millennials – 20% drop
- Gen X – 11% drop



Source: Brand Keys

Increase in Fast Casual Restaurants

- Boomers – 20% *increase* in visits to fast-casual restaurants (Applebee's, Panera, etc.)
- Millennials – 42% increase
- Gen X -11% increase



Source: Brand Keys

Millennials

- Expanding on the notion of food



Millennials

- knowledgeable and passionate about social and environmental issues (e.g., organic, non-GMO)



Millennials

- love a good story that allows them to personally connect with a brand or product



Millennials

- love a good story that allows them to personally connect with a brand or product
- Millennials tend to be skeptical of claims, so authenticity and transparency are paramount when trying to connect with them.



Boomers

- Growing in numbers
- Moving towards higher-quality food
- Searching for a brand and company they can connect with



Online Purchases

One quarter of Millennials purchase on a mobile device

Where Purchase
Food, Beverages and Groceries



Online Grocery Shopper, 2012; n=1,595

Source: Hartman Group

Local is the New Organic

- speaks to consumer desires for a food system with integrity

Source: Hartman Group



Local is the New Organic

- speaks to consumer desires for a food system with integrity
- deeply invested in the quality of their products

Source: Hartman Group



Local is the New Organic

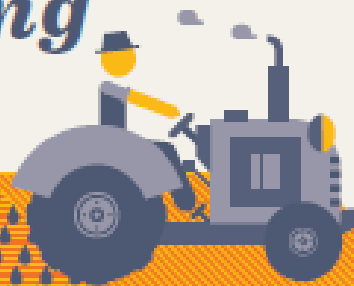
- speaks to consumer desires for a food system with integrity
- deeply invested in the quality of their products

Source: Hartman Group



The 2014 CSA Farming Annual Report

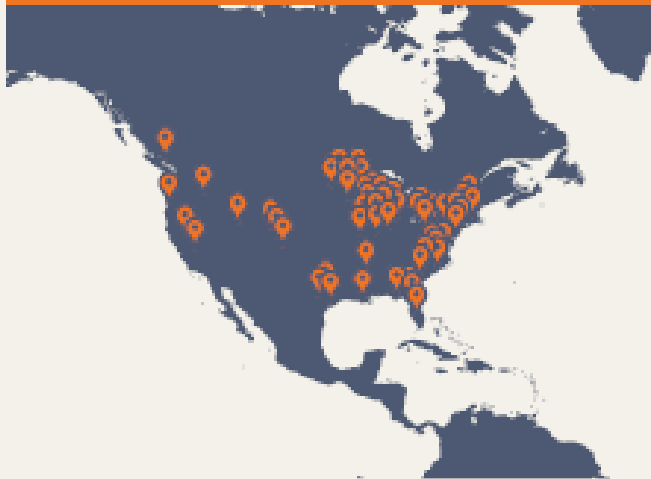
Trends and Statistics in CSA farming



248
CSA FARMS

We studied 248 CSAs from across the United States and Canada that used our software to manage their CSA and this is what we learned.

Who did we study?



Total Members Analyzed

52,783

Largest CSA

6,826

Average CSA membership size

213

Smallest CSA

10

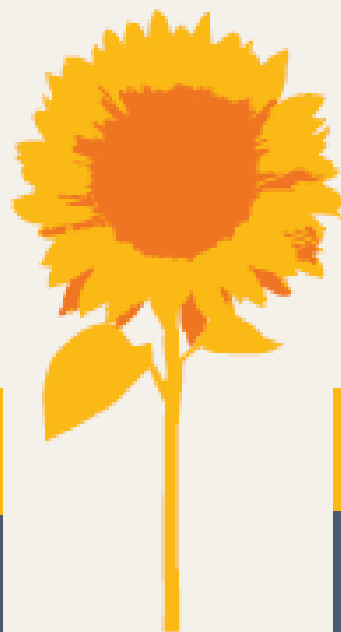
How much did members spend for their CSA?

*Most expensive
CSA membership*

\$12,650

\$460.12

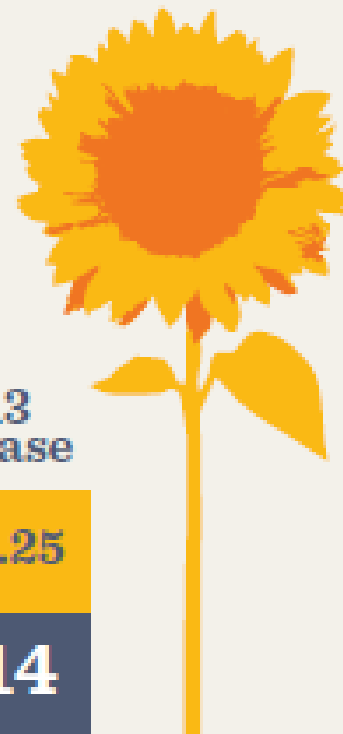
2013



**\$3.13
increase**

\$463.25

2014



www.memberassembler.com



Growth and Income

\$26 million

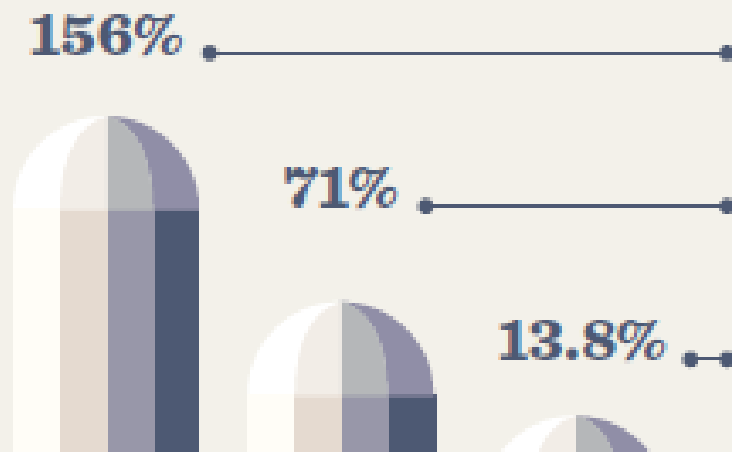
Total amount of money spent at these CSA farms.

\$30,342

Average CSA income in 2014.

79% growth over 2013

Average CSA growth, in memberships sold

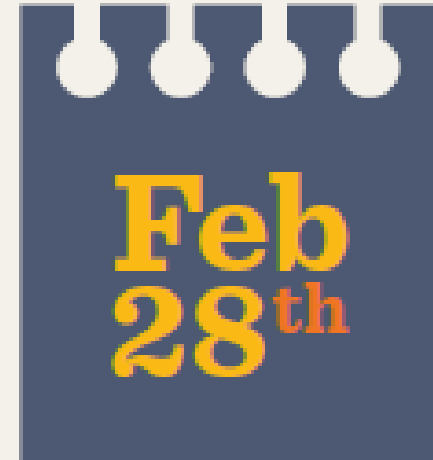
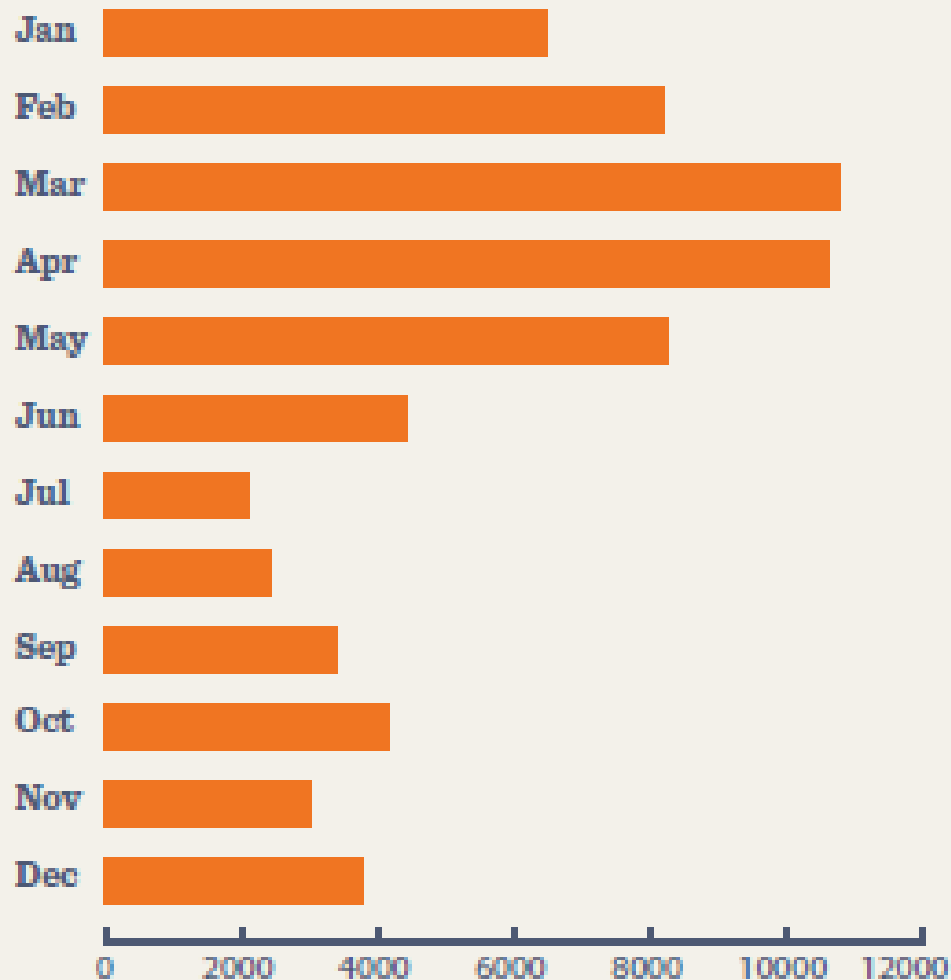


Growth of CSAs with fewer than 100 members.

Average CSA growth in 2014

Growth of CSAs with more than 100 members.

When do people sign up for CSA shares?



Most popular day
to sign up for a CSA share.

45.2%

Average Retention
Rate

72%

Farms have
member agreement

What's in the box?



Most common products in the box



Lettuce



Kale



Swiss
Chard



Summer
Squash



Cucumbers



Carrots



Basil



Spinach



Broccoli



Beets

Selling extras

44%

Sold items
on a weekly basis

\$7,384

Average total
yearly sales

All about pickup locations

The average farm has **10** pickup locations per season.

With an average of **20.9** members per pickup location.

The largest pickup location has **597** members!

Is On-Farm Pickup Offered?

51% YES

49% NO

Payment options offered by farmers



84%
Check



59%
PayPal

DWOLLA

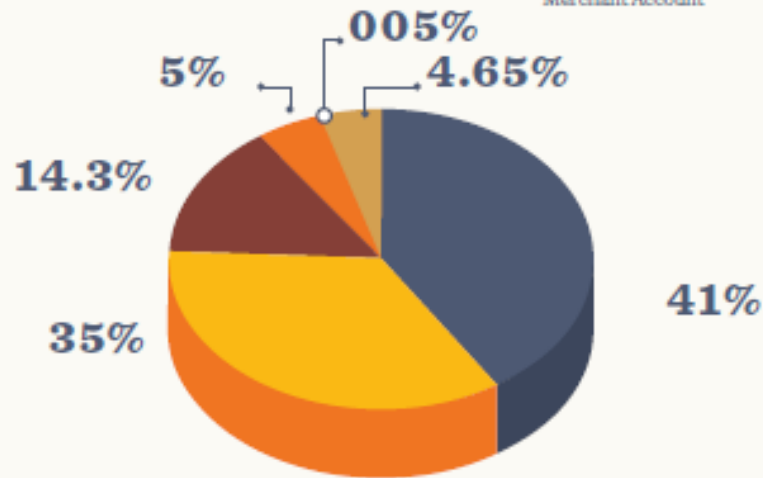
21%
Dwolla



19.6% *
Credit Card

*Full Credit Card
Merchant Account

*How Do
People
Pay?*



■ Check 41%
■ Credit Card 35%

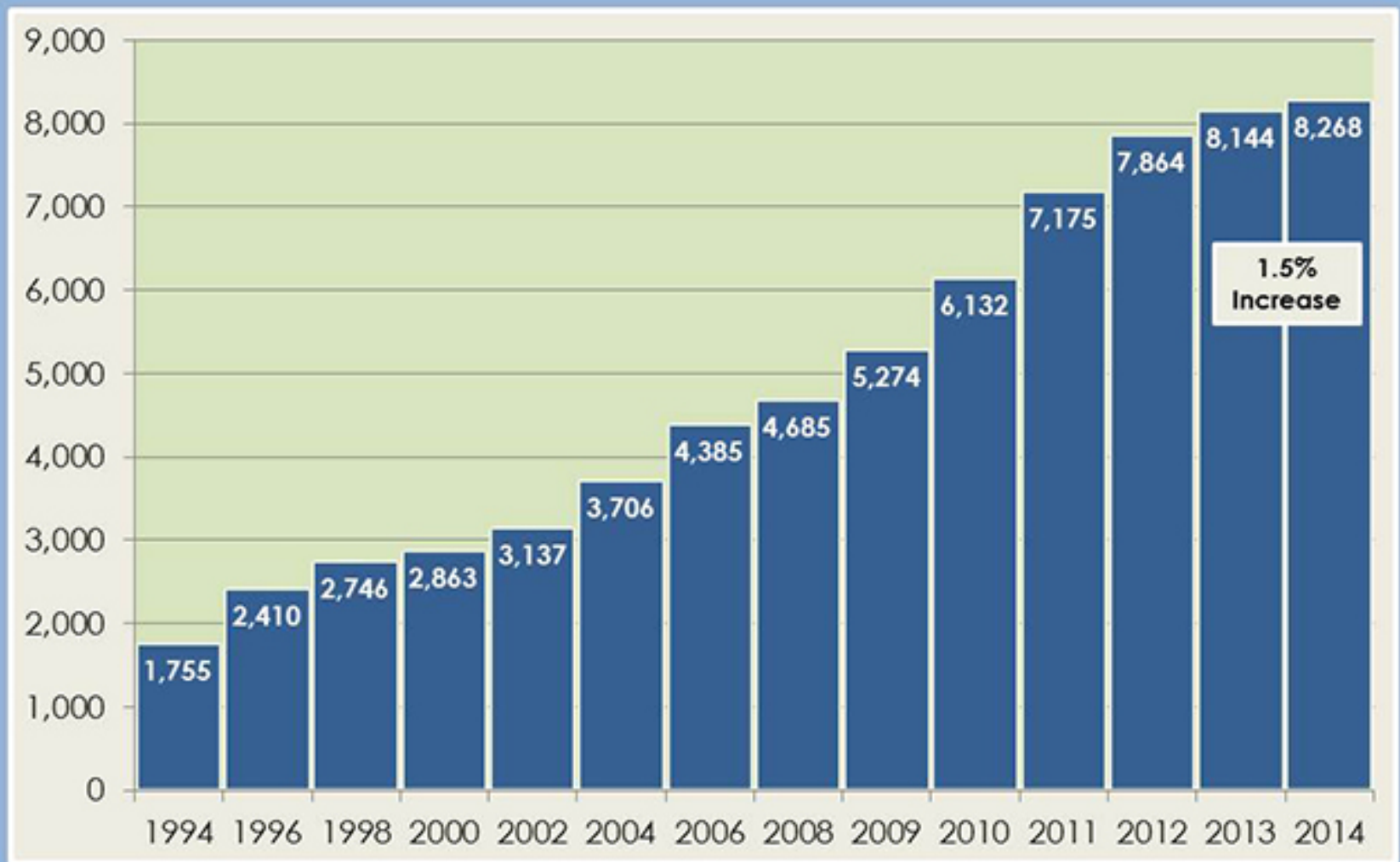
■ PayPal 14.3%
■ Dwolla 5%

□ Cash 0.05%
■ Other 4.65%

www.memberassembler.com



National Count of Farmers Market Directory Listings



Source: USDA-AMS-Marketing Services Division

Farmers Market information is voluntary and self-reported to USDA-AMS-Marketing Services Division



Brian Moyer

Program Assistant

Penn State Extension – Lehigh

bfm3@psu.edu

CONSUMER TRENDS 2015

From “Boomers” to “Millennials”



Penn State **Extension**